

REPORT OF THE EXECUTIVE MEMBER FOR HEALTH AND ADULT SOCIAL CARE COUNCILLOR MOHAMMED KHAN

**PORTFOLIO CO-ORDINATING DIRECTOR: SALLY McIVOR
DATE: JANUARY 2015**

ADULT SOCIAL CARE

YOUR SUPPORT YOUR CHOICE SERVICE – UPDATE

Your Support Your Choice is continuing to support residents to access projects delivered by local authority, third and private sector partners to help them live healthier lives. This multi-agency approach is having a positive impact on the lives of residents and in December 2014 the service supported its 2,000th customer.

In October 2014, Care Network took over management and delivery of the service. New staff have been recruited and Care Network is now focusing on making further improvements to the service to provide an even better experience for both partners and customers.

Between January and March 2015 a series of focused events are being delivered to support target areas of need within health and social care. Falls prevention, cancer awareness and healthy living are among some of the subjects the service is tackling.

Saturday workshops have been introduced to continue to promote the innovative Safe & Well programme and aid understanding of the benefits of assistive technology to help prevent existing health conditions worsening. These workshops include demonstrations of the technology.

Multi-agency 'Helplink' referrals are being coordinated from the centre in a timely manner aiding a simplified referral process for health and social care professionals.

PENNINE LANCASHIRE MACMILLAN CANCER IMPROVEMENT PARTNERSHIP

The next stage of the Pennine Lancashire Macmillan Cancer Improvement Partnership is now underway. The Macmillan Solutions Volunteer Project which is hosted by the Council is a new and exciting project. It involves volunteers providing much needed practical, emotional and financial support to people affected by cancer and their carers and families. Support will be community-based and delivered at, or close to, home. We are working with local community groups to train and support existing volunteers and to recruit, train and support new volunteers.

The Macmillan Solutions Volunteer Development Officer is a key link with the community groups and its volunteers – including undertaking assessments, matching volunteers and people affected by cancer referred to the service and providing ongoing support and guidance to volunteers, sharing views and experiences and helping to improve cancer services in the area.

DEMENTIA SERVICES

We are pleased to confirm the appointment of a Dementia Co-ordinator as part of our local Better Care Fund plans. The post holder will work closely with the 50+ Partnership and is hosted by Age UK, with the emphasis on helping to better join up and develop services for people with dementia and their carers in the borough. The emphasis will be on early

intervention in terms of identifying more people at an earlier stage and providing a wider choice of support, including more assistive technology.

ROYAL INFIRMARY SITE UPDATE

The new care home to be developed on the site of the old infirmary is making progress to be opened to residents in 2016. This new service will provide specialist dementia care to approximately sixty people over 65, creating over 100 new jobs in the borough. The providers of the home, Community Integrated Care, are a national social care charity which provides care and support to thousands of people. Their provision of older people's services will help deliver the Council's commitment to ensure that older people are treated with dignity and respect, and have choice and control over their care.

LEARNING DISABILITIES ASSISTIVE TECHNOLOGY PILOT

The Adult Learning Disability team has extended the Assistive Technology pilot following on from successes last year. The pilot is trialing the use of assistive technology to promote independence and safety, as well as minimizing restrictive practices within a range of service settings. The project has evidenced some significant efficiencies (£19,970.59 based on changes to 5 packages) as in some instances, particularly within supported living services, we were able to monitor activity to enable support to be targeted exactly where it was required.

Some of the creative solutions trialed during the period included 'Just Checking' which monitors people's activity during the day and night. Instead of commissioning waking staff during the night this was changed to sleeping staff with the support of alert sensors to wake the staff member at times when the service user needed support. A 'disco shower' was installed in one house as a creative way to support one gentleman with his resistance to engaging with his personal care routine. As we extend this pilot, we look to use systems such as 'Canary' which can monitor activity, as well as levels of heat and light, as well as a staff check-in feature to enable us to monitor how providers are distributing an allocation of commissioned hours. This has the potential to provide us with essential data where we can study areas of under or over commissioning. We have also started to use GPS systems to help keep people safe who are at risk of exploitation or have historical forensic risks.

Feedback from Social Worker reviews has demonstrated that people's confidence has increased as a result of using the technology, and families have reported feeling less anxious about their relative's wellbeing. Some participants from the pilot have offered to share their experiences with other service users who are considering the use of similar equipment.

PUBLIC HEALTH

ISNA LOCALITY STORIES

Over the last year Blackburn with Darwen Council has been developing locality working and partners have now agreed the four localities of Blackburn North, East, West and Darwen, as the basis for service planning, commissioning and delivery.

'Locality Stories' are being developed over the next 6 months, to support priority setting and commissioning, using key data and a process of engagement and involvement of communities, businesses and partners to ensure that they are fully reflective of the community and the local assets for creating and sustaining health and wellbeing. The discussion with

residents began at the Health and Wellbeing Board annual Healthtalk engagement conference.

HEALTHTALK 2014

Building on the success of the first Healthtalk event at King George's Hall in October 2013, Healthtalk 2014 was held at YouthZone on 25th November. The event is part of the Health and Wellbeing Board's communication and engagement plan to talk to and listen to residents about health and wellbeing in Blackburn with Darwen.

The major part of Healthtalk 2014 was a workshop session during which more than 70 residents from across the borough sat with people from their own neighbourhood to talk about the things that create and sustain health where they live. At the end of the workshop each of the eight groups had produced a map of their neighbourhood showing the assets that they feel will help to improve health and wellbeing and ideas to sustain health locally. The members of the Health and Wellbeing Board and invited partners were asked to observe and listen to the discussions.

The outcomes from Healthtalk will contribute to the development of the four Locality Stories and the Health and Wellbeing Strategy for 2015 onwards, and add to the Health and Wellbeing Board's engagement with residents and people that use health and social care services.

INFANT MORTALITY

Deaths during the first year of life are a key outcome measure of the health and wellbeing of families and children. The latest figures, released in December 2014, show that Blackburn with Darwen has an infant mortality rate of 4.6 per 1,000 live births, compared with the national rate of 4.1 per 1,000 live births.

This represents a significant reduction over the last 3 years and is the result of sustained improvements across a range of factors, including teenage conceptions, smoking in pregnancy and infant vaccinations.

The local infant mortality profile can be viewed at:

<http://atlas.chimat.org.uk/IAS/dataviews/report/fullpage?viewId=368&reportId=521&geold=4&geoReportId=4475>